

GOVERNMENT OF INDIA / RECRUITMENT AUTHORITY

INSTITUTE OF BANKING PERSONNEL SELECTION

(Banking & Financial) • All States & Union Territories of India

DETAILED RECRUITMENT NOTIFICATION NO. CRP-CSA-XVI (Clerical Cadre)

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Online applications are invited from eligible, qualified, and motivated Indian citizens for recruitment to the notified positions in **Institute of Banking Personnel Selection**. Selected candidates will be placed at **All States & Union Territories of India** or any operational units across India in accordance with the service rules and project requirements.

1. NOTIFIED POSITIONS, VACANCIES & PAY SCALE

S.No	Position / Discipline	Vacancies	Pay Scale / CTC
01	Customer Service Associates (Clerk Cadre) in 11 Participating Public Sector Banks	11663 Posts	■24,050–■64,480 (Revised 12th BPS Scale)

2. ESSENTIAL QUALIFICATION & ELIGIBILITY CRITERIA

- **Nationality:** Candidate must be a citizen of India as per Central Government norms.
- **Educational Qualifications:** First-Class Degree (B.Tech / B.E. / Post Graduation / Master's / Law / Professional Degree / Diploma depending on cadre) from a recognized University / AICTE / UGC approved institution with minimum 60% marks (55% for SC/ST/PwBD).
- **Age Limit & Relaxations:** Standard age limits apply as on the crucial cutoff date. Upper age relaxation: 5 years for SC/ST, 3 years for OBC (Non-Creamy Layer), 10 years for PwBD, and Ex-Servicemen as per GoI directives.
- **Medical Fitness:** Selected candidates must satisfy the physical and medical fitness standards prescribed for Institute of Banking Personnel Selection prior to joining.

3. SELECTION METHODOLOGY

The selection process will comprise Computer Based Online Test (CBT) / Shortlisting based on academic/GATE merit score, followed by Document Verification (DV) and Personal Interview before the duly constituted Selection Board. Merely fulfilling the minimum prescribed criteria does not entitle a candidate to be called for the interview.

4. APPLICATION FEE

General, OBC, and EWS candidates are required to remit a non-refundable application fee online via Net Banking, Debit/Credit Card, or UPI gateway during form submission. SC, ST, PwBD, and Female candidates are completely exempted from payment of application fee as per Government of India guidelines.

5. HOW TO APPLY ONLINE (STEP-BY-STEP INSTRUCTIONS)

1. Candidates must visit the designated online application portal: <https://ibpsonline.ibps.in/crpdsa16jul26/>.
2. Click on the 'Candidate Registration / Apply Online' tab for Advertisement No. CRP-CSA-XVI (Clerical Cadre).
3. Complete the One-Time Registration (OTR) with a valid Email ID and Mobile Number.
4. Fill in personal details, educational qualifications, caste certificate, and professional experience carefully.
5. Upload scanned passport photograph, signature, and self-attested copies of certificates (PDF/JPEG format).

6. Verify all particulars in the preview form, pay the requisite fee (if applicable), and submit the application.
7. Retain a printed copy of the final submitted Application Form and e-Receipt for future verification.

6. IMPORTANT DATES & SCHEDULE

Event / Milestone	Date / Timeline
Commencement of Online Submission	01.09.2026
Last Date for Online Submission & Fee Payment	28.09.2026
Issue of Admit Cards / Call Letters	To be notified on official portal
Tentative Examination / Interview Date	Within 30–45 days after closing date

Issued by:
Competent Authority / Head of HR
Institute of Banking Personnel Selection

Official Recruitment Portal:
<https://ibpsonline.ibps.in/crpcs16jul26/>